



INTERNATIONAL  
HOTEL SCHOOL

# INTERNATIONAL HOTEL SCHOOL

AFRICA'S  
LEADING  
HOTEL  
SCHOOL



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## About International Hotel School (IHS)

- Established in 1994.
- Registered with the Department of Higher Education & Training as both a Private Higher Education Institution as well as a Private TVET College.
- Range of nationally and internationally recognised diplomas and certificates across all sectors of the hospitality industry.



higher education  
& training

Department:  
Higher Education and Training  
REPUBLIC OF SOUTH AFRICA

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## About IHS

- Master licensee for the American Hotel and Lodging Education Institute (AHLEI) in South Africa (Internationally recognized qualification) and selected countries throughout Africa.
- Accredited by the City & Guilds of London Institute.
- Accredited by CATHSSETA for a range of skills programmes and qualifications.
- Grown to 4 campuses: Johannesburg, Durban, Cape Town, and Online Learning; new campuses opening in Pretoria, Harare, Gaborone, Maseru and Lagos in 2016.

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# Tertiary Offerings

## FULL TIME

- Management (AHLEI)
  - Hospitality Management Diploma Programme (3yr) – NQ Level 6
  - Food & Beverage Management Diploma Programme (3yr) - NQ Level 6
- Hotel Operations
  - Hotel Operations Programme (2yr)
- Culinary Arts
  - Culinary Arts Diploma programme (1yr)
  - Patisserie Diploma (6mnths)
  - Advanced Diploma in Culinary Arts (6mnths)



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## Tertiary Offering

### TRAINEESHIP

- Traineeship in Hospitality Management (3yr & 2yr)
- Traineeship in Professional Cookery (3yr & 2yr)

### ONLINE LEARNING

- Higher Certificate in Hospitality Management (NQ Level 5)
- Higher Certificate in Food & Beverage Management (NQ Level 5)

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## Tertiary Offering

### LEARNERSHIP

- National Certificate in Food and Beverage Service (NQ Level 4)
- Further Education and Training Certificate in Hospitality Reception (NQ Level 4)
- National Certificate in Accommodation Services (NQ Level 2)
- National Certificate in Professional Cookery (NQ Level 4)
- National Diploma in Professional Cookery (2yr NQ 4)

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# Skills Programme Offering

## LEARNING AND DEVELOPMENT (ACCREDITED TRAINING)

- Assistant Housekeeper Skills Programme
- Table Attendant Skills Programme
- Hospitality Reception Skills Programme
- Assistant Chef Skills Programme
- Maintain A Preventative Maintenance Skills Programme
- Customer Care Skills Programme (Level 4 and Level 5)
- Cook Convenience Foods Skills Programme
- Cook Fast Foods Skills Programme
- Assessor Training Skills Programme
- Team Leader Training



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# Skills Programme Offering

## LEARNING AND DEVELOPMENT (SHORT COURSE OPTIONS)

- Guest Service GOLD™ with learner and property certification
- Line Level: Reception, Housekeeping, Restaurant Server, Maintenance, Security, Communication Skills, Telephone Etiquette and more...
- Supervisory Level: Supervisory Skills Builder, Department Trainers, Security Supervisor
- Management Level: Leadership and Management in Hospitality, Management Development Programme, Revenue Management, Sales Professionals, Negotiation Skills and more...
- Department Head Level: Rooms Division, Facilities Management, Security Management, Housekeeping Executive, Food and Beverage Management, Train the Trainer
- Executive Level: General Manager Development Workshop



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# International Professional Certification

**AHLEI** is widely recognized as the preeminent leader in hospitality certification

## MORE THAN 20 CERTIFICATIONS

- Executive Level
- Department Heads
- Supervisors
- Managerial
- Front Line employees



## BENEFITS OF CERTIFICATION

- A certified staff gives your brand the edge over your competitors
- Validation of position
- Improved job retention
- Career improvement
- Motivator and recognition
- Builder of pride and self-esteem

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## Research and Policy

- Direct industry input goes into all IHS and AHLEI programmes and certifications.
- IHS takes input from an Advisory Board comprising industry role players including leading hotel groups, human resources specialists, and academic institutions e.g. University of Johannesburg.
- In addition, policy is directed by IHS board as well as guidance from our academic support team at AHLEI head quarters in Orlando, USA.

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**THANK  
YOU**



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