

An initiative of the Tourism Business Council of South Africa

A PRESENTATION FOR TSHWANE TOURISM ASSOCIATION 22 JANUARY 2015, HOTEL 224, PRETORIA



#Cyber Security



"Cyber-security is more than a technical matter, it is a human one. So to remain secure, organisations need to combine some deceptively soft-sounding solutions such as collaborations, partnership and skills with the toughest technology". Luis Alvarez, CEO of BT Global Services

3 things you need to ask your head of security

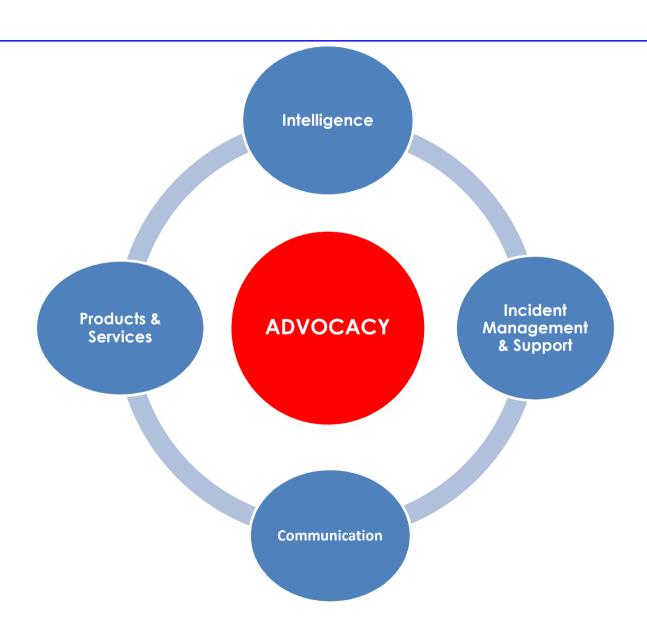
- How prepared are we to combat Advanced Persistent Threats?
- 2. How well is our security policy being applied to our own people through training and awareness programmes?
- 3. Have we got sufficient access to up-to-date intelligence on emerging threats, and the skills to combat them?

What is TSI?

- Private-sector initiative aimed at creating a safe and secure environment for tourists & tourism businesses
- Requires strengthening and/or building networks for greater collaboration
- Mechanism through which we wish to encourage industry to be actively involved helping to address tourist safety and security issues we face as a country



How is it structured?



How can you get involved?

Intelligence: reporting of non-competitive, crime-related information from business

www.tourismsafety.co.za

Communication: Two-way engagement. Help us to spread the word about TSI

Who are our partners?

- Current collaboration with SAVRALA and Sandton Hotel Forum
- ♦ OR Tambo Hotel Safety Forum
- ♦ 2015 Roll out pilot Gauteng Tourism Authority
- ♦ Fair Trade Tourism "The Code"
- ♦ SANParks Tourism Services
- Extent programme Business Tourism, Exhibitions, Tour Operators
- ♦ CPT Tourism Safety Support Programme
- → Tshwane Tourism Association?

In Closing

"No organisation can defend themselves effectively on their own...Partnerships are a better way of tapping into the intelligence and expertise you require. Partnerships give you access to a more comprehensive and up-to-date view of the emerging threat landscape"

TSI represents just that – a reliable intelligence resource you can tap into, to mitigate against security risks. But, you have to also play your part

Industry Update



- ✓ Watch this space: Q4 2014 Tourism Business Index
- ✓ Work resumes:
 - Immigrations Task Team
 - Industry engagement on tourism levy (TOMSA)
- ✓ Meetings Africa 23-25 February: Free registration for members and levy collectors
- ✓ Impact of Load Shedding survey to assess impact
- ✓ Draft National Youth Policy seeks comments from industry. Send to membership@tbcsa.travel

THANK YOU



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